



# EXCHANGE

NEWSLETTER OF THE INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION - MINNEAPOLIS / SAINT PAUL CHAPTER



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## MARCH CHAPTER MEETING Treasure Island Center Tour

### About the Program:

Join us on March 7th at 12:30 for a tour of Treasure Island Center in downtown St. Paul. This was the former home of Macy's and has now been redeveloped into mixed used building that includes the new practice facility for the Minnesota Wild. We will be having a presentation from Randy McKay of Hempel Companies about the project, then a tour of the building that will include the TRIA rooftop ice rink.

More on page 6

## UPCOMING EVENTS:



**March Chapter Meeting**  
March 7, 2018



**March Deep Dive**  
March 8, 2018



**April Chapter Meeting**  
April 4, 2018



**Build Your Core 2.0**  
April 12, 2018

# PRESIDENT'S

## LETTER



Happy New Year, and welcome to 2018! This year, like every year, will undoubtedly race by, so I hope your seat belt is on and you are ready to rock and roll, and get active in IFMA. If you had a chance to read the last newsletter you've been witness to all the fabulous learning and networking activities the Chapter Leader volunteers have been able to deliver to our membership this fall, and the numerous upcoming events we have planned for January through June, which will be the end of the Chapter's fiscal year.

In order for our chapter to succeed and grow, we as a membership need to be committed to our purpose. Our chapter's mission is to grow the facility management profession in the Minneapolis/St. Paul area by encouraging and supporting individual professional development. We will do this by:

- Learning through the programs, educational opportunities and certifications provided by our Chapter and IFMA International.
- Connecting with peers through shared content, volunteer efforts and special events.
- Advancing careers in the field of facility management through professional development opportunities and by promoting our industry to the public and through our members.
- Recognizing our industry and our members through awards, certifications and events that promote Facility management.

### Professionals:

Let's not forget that this organization is for us. There is no other organization that compares to the quality of knowledge and educational opportunities in our

area. The facility managers (FM's) that attend the monthly member meetings and various other events are remarkable, full of knowledge and are willing to do anything to help a fellow professional. We all know that on a daily basis, we are surrounded by our teams and vendors, but rarely do we get to network with other professionals in our area. This is so important for our careers and our companies. IFMA is the bridge to those individuals.

Here is our promise to you:

- We promise you will meet other FM's you can call on to help you solve a problem that you are struggling with.
- We promise that our educational classes will further advance your knowledge.
- We promise that when you come to a meeting, you will be greeted by FM's and business partners willing to be in the weeds with you.
- You will meet business partners that are ready to build a relationship with you and prove to you first that they are the best company to call for business. You will meet business owners, and account managers willing to assist you with an emergency after hours, nights or weekends, with a smile because you will become partners. You will build trusting relationships with others that could last years and become mutually beneficial for you both.



**Greg Wood, SFP, CFM**



## Board Members

**PRESIDENT**  
Greg Wood, SFP, CFM

**VICE PRESIDENT**  
Laura Magnuson, CFM

**IMMEDIATE PAST PRESIDENT**  
Rhonda Rezac, FMP

# MARCH DEEP DIVE



## WHAT IS THE IFMA / RICS COLLABORATION?

### Date:

Thursday, March 8, 2018

### Time:

11:45 am - 1:15 pm  
Lunch included

### Cost:

- \$15 per member
- \$25 non-member
- No charge for students

### Location:

Tierney Brothers  
1771 Energy Park Drive  
Suite 100, St. Paul, MN 55108

The recent Collaboration between IFMA and the Royal Institution of Chartered Surveyors (RICS) has generated many questions among our members.

Bill O'Neill, CFM, current IFMA Chair, Global Board of Directors, will address the goals of the collaboration, how the decision was made, and what it means for the future of the IFMA organization.



Please join us to learn how the IFMA /RICS collaboration benefits you, along with the impact on the IFMA Credentials, World Workplace, and education opportunities.

**William M. O'Neill, CFM**  
*Chair, Global Board of Directors, IFMA*

Bill has more than 25 years of experience in facilities and served as the Associate Director of Facilities Management Central Services, at the U of MN. He was responsible for one of five University of Minnesota facility management districts providing maintenance, custodial, construction, energy management and administration services throughout the University.

He believes change is the constant, making it his mission as an IFMA board officer to use it to the benefit of IFMA's future.

O'Neill earned a Bachelor of Arts from William Paterson University, Wayne, N.J., and an MBA certificate from the University of Saint Thomas, St. Paul, Minn. In 2008, he earned his Certified Facility Manager® credential.

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# SAVE THE DATE



## BUILD YOUR CORE 2.0 – LEADERSHIP & STRATEGY

**Date:**

Thursday, April 12, 2018

**Time:**

11:30 am – 2:00 pm

**Cost:**

- \$50/person
- \$15/person (students)

**Location:**

Gillette Children's  
205 University Ave. E  
St. Paul, MN 55101

[Check the website for more details](#)

[Click here to register](#)

# IFMA CARES



## SALVATION ARMY TOY DISTRIBUTION DRIVE

On December 18, 2017, IFMA Cares went to work for the Salvation Army Toy Distribution drive! We were proud to have Tim Ranagan, Donna Taylor, Kristi Beeksma, Dana Krakowski and Noelle Hudak volunteer during the afternoon to help with signing families in, sorting and stocking toys and distributing toys for families in the area of East Lake Street in Minneapolis. Some of the crew had the opportunity to shop one on one with a parent to pick out toys and clothing for Christmas presents. It was a rewarding afternoon full of holiday joy!

Across town, we had another group doing heavy sorting, unloading and loading toys on to racks at the Brooklyn Park Salvation Army Toy Distribution Center. The team at this location included Peggy McCarthy, Sharon Harrington, Joel White, Eric Walsh, Gail Fackler, John Johnson and Scott Beck. These volunteers also gave their afternoon volunteering for a great cause. We heard there was literally more heavy lifting done by the guys in this group and they mentioned it was a very rewarding afternoon.

What was most impressive that the groups noted was how organized the Salvation Army drive was and how many volunteers were ready give to families in need during the holiday season. A heartfelt thank you goes out to the IFMA members who took time out of their busy schedules during the holidays to volunteer in our community! We look forward to more opportunities to work with the Salvation Army and other organizations that serve our communities well.



# IFMA'S FACILITY FUSION



YOUR FACILITY CONFERENCE & EXPO

## DATE/LOCATION:

Facility Fusion will be held March 20-22, 2018 at the Sheraton Grand Chicago in Chicago, Illinois.

## EVENT THEME:

**Influencing Change, Building Toward our Future**

Our professional community is our strength. IFMA Facility Fusion Conference & Expo is designed to meet a range of professional development needs for every FM. It fuses global, local, industry-specific, and individual FM focus areas into one interactive learning and networking event.

In the growing field of facility management, it's imperative for FMs at every career stage to have the tools necessary to excel. We get what you do. We give you the tools to do it.

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# MARCH CHAPTER MEETING



## TREASURE ISLAND CENTER TOUR

**Date:**

Wednesday, March 7th

**Time:**

12:30 – 3:00 pm

Registration begins at 12:30 pm

**Cost:**

- Members: \$25
- Non-Members: \$35
- Students: \$10

**Location:**

Treasure Island Center  
400 Wabasha St. N.  
St. Paul, MN 55101

[Click here to register](#)

**SPEAKER: Randy McKay, Principal**

As Principal, Randy McKay is engaged in asset acquisition and development for Hempel. Randy joined Hempel in 2014 having previously been a principal (owner) for 23 years at Frauenshuh Companies, another national developer/investor based in Minneapolis, MN. Prior to Commercial Real Estate, Randy was a CPA with KPMG in Houston, TX and Minneapolis, MN. In more than 30 years in real estate, Randy has either developed or acquired over five million square feet of property, including major transactions with Lawson Software, Ecolab,

Farm Credit Services, Minnesota Mutual (now Securian), HealthEast, Ellerbe Beckett (now AECOM), National Car Rental, BNSF, Park Nicollet/Methodist/Health Partners, Catholic Health Initiatives, Allina, Century Health, Adventist Health System and the Franciscan Health System. He was also part of the development team that developed LaSalle Plaza, a \$130 million redevelopment in downtown Minneapolis and the Lawson Software Building, a \$56 million redevelopment in downtown St. Paul. Randy is from Hibbing, MN and is a graduate of Concordia College in Moorhead, MN.

## SAVE THE DATES:

### UPCOMING CHAPTER MEETINGS

**April 4th Chapter Meeting**

McNamara Alumni Center

11:30 am – 1:00 pm

TBD

Brian Haines, FM:Systems

**May 2nd Chapter Meeting**

McNamara Alumni Center

11:30 am – 1:00 pm

FM in the Age of Information  
and Automation

Dean Kashiwagi, PhD, PE,  
IFMA Fellow

**June 6th Chapter Meeting**

Kraus Anderson HQ – Tour

### UPCOMING MEMBERSHIP EVENTS

**April 4th New Member Orientation**

McNamara Alumni Center,  
U of M Campus

10:45 am – 11:15 am

**New Member Spring Happy Hour**

May – Date & Time to be announced

# NAVIGATING THE IFMA FACILITY MARKETPLACE



As a professional Facility Manager, there are many times in your career that you need a business partner to help support your business. IFMA Minneapolis/St. Paul has created a tool to help find those trusted business partners to help make your job easier. We created a Facility Marketplace that lists our Chapter's business partners by Service type.

You can find the Marketplace on our [website](#): under both About and Membership tabs. Click on "Facility Marketplace" and select one or more services that you are interested in and hit the "search" button at the bottom of the page. A list of Business Partners will appear with their contact information.

If you are a Business Partner and member of the Minneapolis/St. Paul IFMA Chapter, you can add and edit your information as well. Just click on "Member

Profile" at the top of the Facility Marketplace page or through the Member Directory under the Membership tab. You will need to know your IFMA Minneapolis/St. Paul Chapter login information. If you need help with this, please contact chapter administrator, Mary Pat at [marypat@msp-ifma.org](mailto:marypat@msp-ifma.org).

Once you are logged into your profile you can edit your information by clicking on "Edit" and scrolling to the bottom of the page where the Services are listed. Check all the boxes that apply and then make sure you click "YES" to showing up in the directory. Then SAVE your changes.

Let's support each other and our local chapter. You don't have to do your job by yourself – you have a whole team of partners to help you succeed! Check out the [Facility Marketplace](#) today.

# RECOGNITION



## MEMBER ANNIVERSARIES

### 20 YEARS

**William O'Neill CFM**  
University Of Minnesota

### 15 YEARS

**Royce Kyriakides**  
CFM Federal Reserve Bank of  
Minneapolis

### 10 YEARS

**Kyle Anderson FMA, FMP**  
Upsher-Smith Laboratories

**Lee Williamson**  
City of Saint Paul, MN

**Wendy Peterson FMA, CID, CPPM**  
Thrivent Financial

**Susan Muehler CFM & FMP**  
Xcel Energy

**Thomas Eineichner**  
Polaris Industries Inc.

**Carol Stoltzfus**  
Plants By Design, Inc

### 5 YEARS

**Chris Schram**  
Surfacequest Solutions LLC

**Mark Hancock**  
Center for Energy and Environment

**Henri Germain**  
Central Roofing Company

**Kelly Hecksel**  
Frauenshuh

**Erik Hays, FMP**  
Wooddale Church

**Jen Klein**  
Marsden Building Maintenance, LLC

### 1 YEAR

**Elizabeth Closner**  
Gillette Children's Specialty Healthcare

**Dianne Pikula**  
Gillette Children's Specialty Healthcare

**Kraig Quamme**  
Gillette Children's Specialty Healthcare

**Tamara Zieglermeier**  
Xcel Energy

**Michael Jenson**  
CenterPoint Energy

**Mark Daigle**

**Robert Verke**  
City of Minneapolis

**Brian Aune**  
Nilfisk

**Tyler Olson**  
City Wide Maintenance of MN

**Noelle Hudak**  
Kimball

**Michael Johnson**

**Tom Madsen**  
CoBeck Construction

**Rob Elliot**  
All State Communications

**Trina Pieper**  
TCF Bank

**Lisa Lind**  
TCF Bank

**Breanna Clifford**  
RSP Architects

**Laure Andrie**  
Assurant

**Matt Boehlke**  
Xcel Energy

**Adam Brix**  
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**Jodi Norgren**  
CBRE

**Robert Yartz**  
Restoration Systems Inc

**Christopher Udomah**  
Coloplast Corp.

**Craig Schilling**  
Ecova

**Sue Schwichtenberg, FMP**  
Hubbard Broadcasting Inc



## NEW MEMBERS

**Vincent Tannehill**  
Crayola, Inc.

**Alison Hopeman**  
Allianz Global Corporate & Specialty

**Elliott Jacobson**

**Charity Coates**  
Formerly with Target Corporation

**Erin Anderson**  
KENDELL

**Danielle Henning**  
NTH, Inc.

**David Foley**

**Paul Althaus**  
Humanscale

**Michele Peterson**  
Tierney Brothers, Inc.

**Paula Anderson**  
American Red Cross

**Scott Pelletier**  
RSP Architects

**Amy Peterson**  
CoBeck Construction Co.

**Tonya Tennesen**  
Doran Companies

**Kaitlyn Jordan**  
Andersen Corporation

**Paulita LaPlante**  
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 Direct: 651-216-6084 | [jklein@marsden.com](mailto:jklein@marsden.com)

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- Cresa
- Cushman & Wakefield/NorthMarq
- Harvard
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- Prevolv
- Solid Surface Care

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- INSPEC
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- Marsden Bldg Maintenance, LLC
- Mohagen/Hansen Architectural Group
- Prescription Landscape
- RSP Architects

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- FM: Systems, Inc.
- SwedeBro

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