



EXCHANGE

NEWSLETTER OF THE INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION - MINNEAPOLIS / SAINT PAUL CHAPTER



CONTENTS

- 02. President's Letter
.....
- 03. September Chapter Meeting
 Summer Social
.....
- 04. Golf Tournament Recap
.....
- 06. World Work Place
.....
- 07. New Member Social Recap
.....
- 08. Recognition

SEPT. CHAPTER MEETING

Flooring Selection & Maintenance Blind Spots for Facility Managers

About the Program:

Flooring! Are your flooring selections underperforming? Are your maintenance costs for flooring consuming a large portion of your budgets? Come listen to a panel of experts share their vast expertise and knowledge on these and many more flooring selection and maintenance Blind Spots. Learn how to make informed selections and ask the right questions to achieve flooring solutions that fit your facilities' needs.

More on page 3

UPCOMING EVENTS:



Summer Social
August 16, 2018



Sept. Chapter Meeting
September 5, 2018



Oct. Chapter Meeting
October 3, 2018



Nov. Chapter Meeting
November 7, 2018

PRESIDENT'S LETTER



I couldn't be more excited to be kicking off another year of IFMA MSP and am truly honored to be the chapter president. I consider myself especially lucky because I get the privilege of leading our chapter into our 35th anniversary year!

As summer is winding down, I wanted to take the opportunity to remind you of the amazing programs our local chapter has to offer this [upcoming year](#).

EDUCATIONAL OFFERINGS:

- **Chapter Meetings/Tours:** Chapter meetings occur monthly September through June (with the exception of January) on the first Wednesday of the month over lunch at the McNamara Alumni Center. These programs cover a variety of subjects from design trends, technology and communication to sustainability, O&M and real estate market updates. I recommend creating recurring meetings on your calendar to ensure your ability to attend.

A couple of times throughout the year our traditional meeting is exchanged for building tours. The day, time and locations vary so watch your email or the [website](#) for tour notifications!

- **Deep Dives:** These educational offerings focus on topics that are unique and relevant to our membership. Attendance is limited, providing a great opportunity to make connections in a small group setting. Two Deep Dives are hosted annually and are intended for all members to learn more about specific industry topics.
- **Build Your Core:** A couple of years ago we started the Build Your Core series to provide educational opportunities focusing on IFMA's 11 core competencies of FM. These programs, offered several times each year and instructed by local subject matter experts, have proven to be a great addition to our educational offerings. This is another opportunity to learn in a smaller group setting.

NETWORKING EVENTS:

- **Happy Hours:** With unique venues, often incorporating interesting tours, our Summer and Winter socials have been an incredibly fun addition to our lineup! Don't miss out on the upcoming [Summer Social on Aug 16 at Can Can Wonderland in St. Paul](#).

This "Whimsical Wonderland of Entertainment" surely won't disappoint!

Our Winter Social this year will be a celebration of our great chapter's 35 years of operation. Watch for more information to be released soon on this can't miss event!

- **IFMA Cares:** A couple times each year we offer membership the opportunity to give back to the community through service projects and/or drives. Stay tuned for upcoming event information.
- **Golf Event:** Each summer, we host a day away from the office at Legends Golf Club in Prior Lake. Dates are currently being finalized for next summer and we hope to see you there!

VOLUNTEER OPPORTUNITIES:

We are always looking for FM-enthusiasts to join our committees (*Programs, Education, Special Events, Membership, and Communication*), participate in our Buddy Program, or sign up for a one-time volunteer opportunity! Joining a committee enabled me to comfortably meet other members and build true relationships through IFMA. It is arguably the best way to get to know other members and I highly recommend considering one of our numerous [volunteer opportunities](#)!

We have an amazing and Engaged Board of Directors committed to providing value to our IFMA MSP membership – so we want to hear from you! As a FM, what should we continue to do, and what should we do differently, to provide you the best value? As a business partner, how can we support your membership goals? Sponsors, we wouldn't be in operation without you - let us know what you think!

I hope to get to know each of you through this coming year. I have a feeling it's going to be a good one!



Laura Magnuson, CFM,
Cushman & Wakefield



Board Members

PRESIDENT
Laura Magnuson, CFM

VICE PRESIDENT
Jon Heaton

IMMEDIATE PAST PRESIDENT
Greg Wood, SFP, CFM

SEPT. CHAPTER MEETING



FLOORING SELECTION & MAINTENANCE BLIND SPOTS FOR FACILITY MANAGE

Date:

Wednesday, September 5, 2018

Time:

11:30 am – 1:00 pm

Cost:

- Members: \$40
- Non-Members: \$65
- Students: \$10

Location:

McNamara Alumni Center
200 SE Oak Street
Minneapolis, MN 55455

This program will provide a clear understanding of the following:

- How to budget for new flooring or replacement flooring
- How to determine the right flooring solution for the installation requirement
- How to evaluate the initial cost of the flooring product vs the life time maintenance cost

- Lisa Kirkbride – Senior Account Manager with Milliken Contract
- Kate Koskey – A & D Representative with HiLine, Inc.
- Jan Dufault, CID – Senior Interior Designer with Mohagen Hansen Architecture I Interiors

Moderator: Chris Barrett, Allianz Life of North America

The Panel:

- Bryan Heller – Sales Manager, Maintenance Division with CFS Interiors & Flooring

[Click here to register](#)

SUMMER SOCIAL



CAN CAN WONDERLAND – *A Whimsical Wonderland of Entertainment*

Date:

Thursday, August 16th

Time:

4:30 – 6:30 pm

Cost:

- \$10 registration
- Appetizers provided and cash bar

Location:

Can Can Wonderland
755 Prior Ave N, #004
St. Paul, MN 55104

Join us for an Extra Fun Summer Social Event!

www.cancanwonderland.com

[Click here to register](#)



GOLF TOURNAMENT RECAP



We would like to thank all the sponsors, volunteers and golfers who participated in the Chapter's Annual Golf Event that was held on July 10th at Legends Golf Club. This event would not be possible without your support!

THANK YOU TO OUR HOLE SPONSORS:

-  **ABM** Onsite Services
-  **Aerotek**
-  **Atmosphere Commercial Interiors/ A&M Business Interiors**
-  **Bartlett Tree Experts**
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-  **Mohagen/Hansen Architectural Group**
-  **Prevolv**
-  **Restoration Systems, Inc.**
-  **Solid Surface Care**
-  **TruNorth Painting**

THANK YOU TO THE ADDITIONAL SPONSORS:

- Title Sponsor:** 
- Bloody Mary Sponsor:** ASI Signage, Kimball Office, Visual Arts
- Golf with the Past President:** Prevolv
- Vice President's Cart:** Swedebro
- Drink Sponsor:** EnviroBate
- Lunch Sponsor:** Marsden Building Maintenance, LLC
- Golf Cart Sponsor:** Mohawk Group
- Putting Green Sponsor:** Greiner Construction

[Click here](#) to view photos from this year's golf tournament.



GOLF TOURNAMENT RECAP



2018 TOURNAMENT WINNERS:

1st Place:

- Chad Stout
- Brian Hammel
- Erik Christopherson
- Tom Shultz

Longest Putt:

- Men: Jeff Drugg
- Women: Mandy Leonard

Closest to the Pin:

- Men: Adam Otte
- Women: Christy Speck

2nd Place:

- Kevin Trauscht
- Jeremy Knospe
- Christy Speck

Longest Drive:

- Men: Joe Walsh
- Women: Noelle Hudak

25th Place:

- Kirsten Larson
- Linda Strande
- Lisa Vanderpol
- Jackie Jiovanazzo



WORLD WORK PLACE

OPERATIONS & MAINTENANCE



Are you attending World Workplace 2018?! We have a great group attending again this year and here are some details about what to expect!

Please plan on arriving Tuesday (10/2) afternoon so you can attend our Chapter Dinner hosted at Bartlett's Lab and Arboretum. We will be shuttling our chapter members from the hotel to this destination around mid-afternoon for happy hour and dinner to follow on the property. More details to come soon.

Also, our Chapter will be putting together a World Workplace "Warm-Up" event prior to the conference here in Minnesota for those attending as well as those who are interested in learning more, so they can

plan to attend next year. We will have some veteran attendees on hand to help explain what to expect at this event and how to get the most out of your trip. We will also give some pointers on "How to Convince the Boss" to budget and plan on you attending next year. Details will be emailed out in the upcoming weeks.

World Workplace 2018 Details:

Immerse yourself in all things FM — from groundbreaking discoveries impacting the industry, to achievable strategies for your daily to-do list. Discover a new way to do it, a different place to source it, a cool tool to fix it or an action plan to solve it. Whatever your "it" is, pursue, perfect or attain it at World Workplace.

IFMA's World Workplace is the most all-encompassing learning and networking event on facilities and how to manage them. [Click here](#) to learn more about **IFMA's World Workplace Conference in Charlotte, NC - October 3-5, 2018.**



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MEMBER PROFILE



LAURE ANDRLE – Office Services Manager – Assurant, Inc.



Path to Profession:

My career has taken many paths in the last 34 years. I started with Fortis' medical insurance company and worked in a variety of departments, including marketing and sales, claims processing, assisting the medical director, and finally medical case management. From there I went to work for a biomedical

engineer for four years, before returning to Fortis (now Assurant) to work in the IT area supporting the CIO and managing our local team of administrative professionals. I then transferred to work for the CFO, and then landed in facilities where I have been for the past 12+ years.

Family:

My husband Mark and I have been married for 31 years and have lived in River Falls, Wisconsin all our lives. My husband currently manages the print shop at UW Eau Claire. We have two adult children: Erika who is married to Isaac, and has blessed us with our first grandson, Oscar (8 months old). Erika is a speech therapist and Isaac an attorney. Our son Jake is single and works for a seed company as an agronomist and

regional sales. We have large extended families, with whom we spend most of our spare time.

Hobbies & Interests:

Gardening, canning, freezing, landscaping, crafting, babysitting

IFMA:

I'm a fairly new member, having joined IFMA in February 2017. I attended the new member orientation session and first meeting in April.

Recently Completed Project:

I am currently working on consolidating workspace in our local facility from two floors to one, which involves approximately 250 people and 325 workstations. The project involves physical construction, as well as completely gutting current cube furniture and replacing with refurbished. The project kicked off in March and is expected to be completed by the end of July.

Challenging Aspects of my Job:

Managing unexpected work with tight budgets and corporate politics.

Recent Good Read:

The Energy Bus, The Shark and the Goldfish and Training Camp by Jon Gordon.



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RECOGNITION



MEMBER ANNIVERSARIES

25 YEARS

Carol Larson
Cargill, Inc.

10 YEARS

Chad Conoryea, CFM,FMP
Frauenshuh

Laura Magnuson, CFM
Cushman & Wakefield

Karston Anderson
Omni Workspace

Gregory Johnson, CFM
CB Richard Ellis

5 YEARS

Bill Dvorak
Teleflex Medical

Debra Larson
Lifetouch, Inc.

1 YEAR

Russ Zellmer
Langer Construction

Jeff Bast
Data Recognition Corporation

Kristin Eichten
VSI Construction & Facility Solutions

Lisa Kirkbride
Milliken

Kirsten Larson
Tarkett

Joshua Kline
McGough

Pauline Wiegrefe
Post Consumer Brands

Terry Holm
Anoka County Facilities Management

Maureen Rosener
Wellington Security Systems

Scott Beck
RTP Company

Patty Carlin
HGA

David Carroll
Lions Share Maintenance

Randy Peterson
AllianceRx Walgreens Prime

Larry Justin
Karges-Faulconbridge,
Inc. Engineers

Alan Hall
LVC Companies

Cindy Kayser
Pavement Resources, Inc.

Jeffrey Chase

Isaac Fones
McKinstry

Maggie Miller
Oracle



NEW MEMBERS

Debra Becker
Honeywell International

Jim Crosby
Medica

Kirsten Engels
Goodwill Easter Seals

Matthew Holle
A'viands

Jeremy Knospe
ABM

Stephanie Kohnen
ASI Signage Innovation

Christopher Ransom
LabCorp

Jennifer Stukenberg
BWBR

Sarah Thuen
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& Engineers

Allen Witt
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GOLD

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FM: Systems, Inc.
SwedeBro

THANK YOU to those who have contributed to the IFMA sponsorship. With you as our partners, we're a stronger organization.