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International Facility Management Association

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EXCHANGE

March 2015

NEWSLETTER OF THE INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION - MINNEAPOLIS / SAINT PAUL CHAPTER

IFMA March Chapter Meeting

Energy Conservation and Capital Investment

Wayne Teig, Program Committee Co-Chair

Date:
Wednesday, March 4

Time:
11:15 am - 1:00 pm
Networking, Program and Tour

Location:
University of MN - McNamara Center - Johnson Room

Energy savings versus the corporate balance sheet. It's an all too familiar battle in the corporate world. There just isn't enough money for a facility manager to complete all of the potential improvement projects. Energy is one of the most significant overhead expenses in corporate America, but upgrading systems or completely retrofitting facilities with new equipment takes money.

Our March program is going to give FM's another alternative to get that energy saving project approved for your existing facility. Or maybe it's for a facility that your company is going to be purchasing or building. Either way, "off balance sheet" could work for you!

The Speakers:

David Haselman currently serves as the Director of Building Performance for Karges-Faulconbridge, Inc. He has over 24 years of executive level business operations leadership and facility strategy experience. David has been involved in executive operations oversight for NBC Universal's Business Services Organization, the Mall of America, Simon Property Group, Triple 5, FMP, and Delta Airlines.

Continue reading on page 2

upcoming events:

March Chapter Meeting
March 4, 2015

Deep Dive
March 26, 2015

April Chapter Meeting
April 1, 2015

May Chapter Meeting
May 6, 2015

Click here for full calendar

www.msp-ifma.org

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IFMA March Chapter Meeting continued

Energy Conservation and Capital Investment

Wayne Teig, Program Committee Co-Chair

Bill Griffith is president of Larkin Hoffman, a full service law firm. He practices extensively in land use, zoning, real estate, environmental permitting and municipal law. Bill helped draft the language for the initial PACE (Property Assessed Clean Energy) legislation in Minnesota and advised his longtime client, Mall of America, on one of the first PACE projects in the state – an energy saving retrofit of the Mall's parking ramp lighting. Bill counsels developers and property owners in all matters involving governmental approvals, state environmental review, special assessments, zoning amendments, conditional use permits, planned developments, accessibility issues, PACE financing and state and local licensing.

Please join us in March for a program that will help you get your energy savings projects underway!

Click here to register

President's Letter

IFMA Credentials

Our 2015 Annual Celebration was a great event. Thanks to all of our volunteers, sponsors and the award winners for all of their hard work.

Education, Professional Development, Continuing Education are all a part of IFMA MSP's Mission Statement. We are invested in promoting and teaching IFMA credentialing programs in our mission.

I mentioned in my last newsletter that the board members and I were going to meet with

Jeff Tafel CAE Executive Director of the IFMA Foundation. During the meeting Jeff informed us that 2 IFMA credentials the SFP and the FMP had just been accredited by the American National Standards Institute or ANSI.

IFMA Chair James P. Whittaker, P.E., CFM, CEFP, FRICS is quoted here concerning the ANSI Accreditation: "Thousands of facility management professionals from around the world have worked hard to earn professional credentials from IFMA because they appreciate the value of third-party recognition of their knowledge and skills,".

Jim goes on to say "By earning accreditation for IFMA's FMP and SFP, we have achieved the same value of third-party recognition for the quality of our credentials. For those who have already earned one of these credentials, this recognition makes your designations all the more valuable. For those who have been on the fence, we can now say with certainty that earning an FMP or SFP is a worthwhile endeavor."

In other words the ANSI accreditation is a huge honor and validation. In addition IFMA received 7 commendations from ANSI.

My SFP 3 year Term of Validity is now up and it is time for me to renew my validation. I am currently studying the Term of Validity Package and will be testing in each of the 3 online sessions.

1. Operating Sustainable Facilities: New Technologies in Lighting and Solar – Good stuff…
2. From Sustainable FM to Strategically Sustainable FM - the tactical implementation of sustainability.
3. Technology and the Impact on Sustainable Workplaces - new sustainable processes and analyzing the environmental impact.

It is this process that helps keep me focused, educated and implementing innovative ideas in Sustainable Facilities Management. As a side effect, opportunities such as career development and advancement are produced when you are active in professional development. One of my favorite sayings is:

"Chance Favors the Prepared Mind".

In my next letter I will give some ideas as to how organizations can adopt strategies to move away from the Cost Center only point of view in Facilities Management.

Take care and stay warm.

Greg Williams CFM, SFP, FMP
Ramsey County

Board Members

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VICE PRESIDENT
Rhonda Rezac, FMP

IMMEDIATE PAST PRESIDENT
Bill O' Neill, CFM

Click here to view the entire board

Annual Celebration Recap

On Wednesday February 11th, over 130 volunteers, FM's, vendor Partners, and one dynamic Master of Ceremonies all came together for our Annual Celebration. Thanks to everyone who came out to help us celebrate our amazing community and make this event a truly special one. Thank you to Union Depot of St. Paul for allowing us to gather at such a special place this year. We want to send a special thanks out to the special events and programs committee whose tireless support and dedication to our IFMA chapter made this event a very wonderful one! A highlight of the evening was honoring our industry professionals. We were thrilled to honor the accomplishments of these fantastic members of our community!

It is truly wonderful to see how far our program has come in the last several years, and it's exciting to think how it will grow in the future. Finally all of this success would not have been possible without support of our Members, so thank you for showing up to support your local IFMA Chapter.

Thank you, and we hope to see you next year!

Dan Shamp (ASI Signage) and
Rose Peterson (Washington County).

Co-Chairs of the Special Events Committee.

Annual Celebration Recap continued

Listed below are those who were honored with awards at this year's celebration:

Adaptive Re-use:
Debbie Pasvogel accepted for UCare

Leading Edge:
Greg Williams accepted for Ramsey County Strategic Facility Plan

Technology In-Use:
Judith Hollander accepted for Hennepin County Project Management

Exceptional New Building:
Brad Barickman accepted for Summit Orthopedic

Exemplary Service Provider:
Ann Hansen & Nicole Nelson-Cresa

Associate Member of the Year:
Chris Schram, Surfacequest Solutions LLC

Professional Member of the Year:
Rhonda Rezac, RSP i_SPACE

Rookie Member of the Year:
Jon Heaton, Bartlett Tree Experts

President's Award:
Sue Raiche, A&M Business Interior Services

Lifetime Dedication:
Sue Raiche, A&M Business Interior Services

Lifetime Achievement Award:
Paul Wallerius, CFM, Cushman & Wakefield/NorthMarq

Surprise, surprise, surprise!

Sue Raiche

I was so surprised and honored to be awarded both the President's and Lifetime Dedication Award at the Annual Celebration. Thank you for your kind recognition!

Having been given a facility career opportunity of a lifetime at a very young age, I truly enjoy giving back to the organization. My first day on the job, the person next to me was smoking in his cubicle! I have grown up in IFMA and have many stories as you can imagine!

On a fun note, when I got back to the table that evening, my husband, Mark, had a third surprise. He had just found out about the Lifetime Award and was unable to attend the video shoot. However, he managed to secretly save the fortune from my fortune cookie that evening. It read, " A pleasant surprise is in store for you soon".

What really surprised me is that he not only saved it, but had it with him in his pocket to share with me at the event!

IFMA Cares Recap

What a great drive! Thank you members. We estimate we outfitted 40 people served by 360 Communities with fresh warm clothing, thank you for pitching in.

For 2015, we are compiling a list of projects where we can contribute skills from all the talents that comprise IFMA-MN. Spring will see us pitching in on a new kid's playground for a great local non-profit. Stay tuned!

360 Communities®
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Thanks to the Annual Celebration Sponsors!

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January Deep Dive Recap

The recent Deep Dive at the Hennepin Energy Recovery Center was a huge success. Twenty eight Ifma members attended the presentation by Mark Zaban, professional engineer and then took a tour of the facility. HERC processes about 365 tons of solid waste a year and sells 215,000 megawatts-hour of electricity to Xcel energy to serve about 25,000 homes. After the presentation we took a tour visiting the refuse pit (see photo) control room and turbine generators. Everyone I spoke to thought it was a great event. Thank you HERC.

Congratulations to our IFMA members who recently attained the FMP Certification:

Karen Appelbaum, FMP

David Mau, FMP

Susan N Reische, FMP

Jessica Niedzielski, FMP

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IFMA March Deep Dive

Procurement Contracts for Maintenance & Capital Projects

Date:
Thursday, March 26

Time:
11:45 am – 1:15 pm

Cost:
Members - $12
Non-Members - $12
Students - $10

Location:
Tierney Borthers
3300 University Avenue SE
Minneapolis, MN 55414

Mark your calendars early for the March Deep Dive education event. We will be holding a panel presentation on best practices for procurement contracts for maintenance and capital projects. Representatives from industry, the public sector, and the legal field will join us to share their knowledge. Space is limited, so register early!

Parking: Limited parking available on-site. Street parking is available.

The Speakers:

Jessica Brokaw, City of St. Paul, Interim Deputy Director of Procurement

Department of Human Rights & Equal Economic Opportunity

Kris Kehner, Andersen Corporation, Legal Services Department

Jason A. Wain, Best Buy, Sourcing and Category Management – Facilities and Energy Services

Click here to register

CFM 2015 Class Photo

"2015 CFM Class is underway!"

Save the Date!

Inspec's 9th Annual Seminar

Chicago	Milwaukee	Minneapolis
Monastero's Ristorante	*The Italian Comm. Ctr.*	*Golden Valley Country Club*
Mar. 11, 2015	Mar. 10, 2015	Mar. 17, 2015

Best Practices for Maintaining Your Building Exteriors

Proper maintenance of the building envelope will save significant amounts of money over the life of the facility, extend the life of the facility, and can also help prevent or minimize serious problems like building leaks and subsequent damage to the building, poor indoor air quality, and energy loss. Attend this seminar and learn from experts how to best maintain and manage your building exteriors and avoid major problems and "surprises" that can occur with a lack of proper maintenance and planning.

Registration – 7:30 am, Seminar – 8:30 am
Continuing Education Credits applied for:
AFE, Facility Managers, AIA, P.E.'s
For information or to register, contact
John Skraba, 763.546.3434, jskraba@inspec.com

New Members

BRAD BARICKMAN
RJM Construction

MICHELLE CARTER
Move Strategies, Inc.

DON DAY
Low Voltage Contractors

BRUCE NELSON
NelsonBros

BRIAN SKOOG
The Garland Company

Member Anniversaries

ONE YEAR

JENNIFER DELMONICO
S&T Office Interiors Group

ROB EMMEL
IPC Eagle

VICTOR FLINT
Honeywell

JOE LANCASTER
Crossroads Properties

SHARON LANGFIELD, FMP
Ridgeview Medical Center

STEVE SHINN
University of Minnesota Twin Cities

FIVE YEAR

MARK LUCAS
Great River Energy

MARK SPENCER
Pope Architects

TEN YEAR

STEVE RESTEMAYER
Thomson Reuters

JENNIFER SOMERS
Perkins & Will

FIFTEEN YEAR

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Twin City Outdoor Services

Member Profile
Nicole Nelson

NICOLE NELSON

ADVISOR – PROJECT & RELOCATION MANAGEMENT

CRESA

FAMILY:
My husband John and our furry child, Teddy, a spoiled shih-tzu/ mini-doodle.

PATH INTO PROFESSION:
By way of education, I am an Interior Designer. I began my career in the high-end Residential world and dabbled in light Commercial work. After several years, I made the switch to Project Management and have not looked back since. I started out with a small, local GC for a year before joining the Cresa team, where I have now been for over 5 years. In addition to being one of six project managers at Cresa, I have obtained my Real Estate license and lead the Relocation Management Services team. No project is the same, and I enjoy building relationships with my clients and their organizations. I feel fortunate to work with such an amazingly talented group of people each day, both at Cresa and our clients. Loving what you do is important, but having a passion for your clients and their organizations is what makes it truly fun!

HOBBIES AND INTERESTS:
I enjoy traveling with John, riding as a passenger on our motorcycle , and movies in the park during the summer. Most recently we travelled to Gulf Shores, Mexico, Coronado Island, and San Francisco. We are anxiously awaiting our winter escape to Puerto Rico and may squeeze in a trip to exciting Laramie, WY this summer so that I can see the infamous 'dome' house John's grandparents reside in. Since adopting Teddy two years ago, we also enjoy finding new walking trails to burn off energy (for his health and our sanity). We are blessed to have 4 nieces/nephews that live nearby and enjoy spending time with them whenever we can.

INTERESTING/CHALLENGING ASPECTS OF THE JOB:
My husband is a CPA and cannot fathom doing what I do. He claims the hours I put in make tax season look like a walk in the park. I respond with, "thank goodness for people who do what you do because I would be bored to tears!" Project Management and Relocation Management are integrated in an overall project; however, they have very different challenges and rewards.

A project build-out typically touches 1% of a corporate organization (the drivers and decision makers of that project). Each project has unique challenges, but the critical success drivers are to come in under budget and on schedule. The reward is building a successful project team which forms into lasting relationships, empowering the client with information to make the best possible decisions, and highlighting the talents of our primary contact who successfully completed the project for their organization.

Relocation, on the other hand, touches 100% of a company. There is no option to not get it right. The mark of success is to be functional on the first business day following the move. It is extremely detail-oriented work, and there is more to plan than most can fathom, let alone leaving it in the hands for a few people to manage on top of their existing workload. Outside of the dollars and cents of operations, change is a very emotional experience for employees. The challenge is to help our client communicate effectively to minimize the impact. It is truly an honor for me to be able to dive as deep as I do in relocations with an organization, meeting with and building relationships with people on all levels. While my job has many facets, at the end of the day what I do is all about people and building relationships.

IFMA CONNECTION:
My co-worker Ann Hansen, who has been a member for 14+ years and served on the Program committee for years encouraged me to get involved with IFMA a few years ago when I was looking for an organization to be actively involved with. I finally took the leap to join and am currently serving on the PR committee.

RECENTLY GOOD READ:
The Servant by James C. Hunter. A quick, easy read on the true essence of Leadership. This book highlights the challenges we all face with work/life balance and how you can better yourself to become a leader no matter what your job title is. Looking to dive into some 'lighter' reading in Puerto Rico!

LITTLE KNOWN PERSONAL FACT:
My first car had a speedometer in Kilometers. When I was 15, my family was traveling in our RV through Calgary on our way to Lake Louise when we were hit by a fire truck. The RV was totaled. My dad rented an RV so that we could continue our trip. At the end of the trip, my dad purchased a car to get us back to MN. Three months later, it was all mine!