



EXCHANGE

June 2014

NEWSLETTER OF THE INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION - MINNEAPOLIS / SAINT PAUL CHAPTER



IFMA
MINNEAPOLIS
SAINT PAUL
CHAPTER

**CELEBRATING
30 YEARS**

**1984 —
2014 0**

June IFMA Luncheon - McNamara

Date: June 4, 2014 **Time:** 11:15 am - 1:00 pm **Registration Deadline:** Thursday, May 29, 2014

What's the Risk?

Risk surrounds our personal and business lives each day. Most of us don't really notice it, but it's always there. In the facility management business, we do need to have an eye on risk to identify potential areas of risk and when possible, prevent incidents and accidents from occurring to protect employees and property.

Our June speakers are seasoned professionals when it comes to risk management, insurance, and safety measures that companies should be executing to protect their interests and bottom line.

- John Ramonas is an Assistant Vice President with Hays Companies of Minnesota, where he specializes in the advisory and placement of Risk Management property programs. John has over 12 years of Risk Management Property experience through roles with XL Insurance, Willis Group, Wells Fargo Insurance Services, and Global Risk Consultants.
- Carol Keys started Chess Safety with her sister in 1993 to help businesses navigate the complicated facets of safety management and regulations. In addition to being a certified safety professional, Carol's background in psychology helps her to deal with difficult situations such as labor/management relations and working with regulators.



[Click here for more information.](#)

upcoming
events:

June Chapter Meeting

June 4, 2014

Cook for Kids

June 5, 2014

Deep Dive

June, 2014

Golf Event

July 8, 2014

[click here for full calendar](#)

www.msp-ifma.org

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Deep Dive
CORT

Mall of America Recap

The May IFMA chapter event was held at the Mall of America. The Mall of America has 42 million annual visitors according to Dan Jasper, Vice President of Public Relations. This makes the Mall a very unique and challenging facility from a management perspective. But another point made by Dan and his co-speakers at the May 7th Mall presentation was that working there is a lot of fun, too! Every day has a new and unique challenge from a facility perspective.

Jasper provided a historic overview of the mall, beginning at the concept stage after the old Met Stadium was demolished. There were plenty of skeptics that a “giant mall” would never work. But, it certainly has worked very well for the Twin Cities and so the Mall is now expanding once again. Radisson Blu is already open, and the future additions include a 180,000 square foot office building and a JW Marriott hotel. The main entry of the Mall is being expanded on the north side of the building creating a larger atrium area to greet visitors and hold events.

Tom Rabiola, Director of Operations, presented an organizational breakdown of how their team is able to manage such a large facility on a day to day basis. One key point Rabiola noted was having a long-term, trained, in-house staff for ongoing maintenance and operations. The Mall primarily uses their own staff for maintenance, including housekeeping, mechanical, electrical, security, landscaping, etc. And they even have a dedicated team for the maintenance of the amusement park rides. They do outsource to certain niche industries and for larger projects. Rabiola also spoke about the Mall’s sustainability programs, including their recycling and energy conservation initiatives.



Doug Reynolds, Director of Security, spoke to the chapter about the Mall’s security platform. Much has changed since the Mall originally opened in 1992. The security staff, which includes patrols on foot, bikes, and vehicles, attends to security issues such as lost children, shoplifters, and also disorderly conduct. Reynolds noted a key element in reducing the number of serious incidents at the Mall is the curfew requiring underage children to be accompanied by an adult and also that they automatically “trespass” individuals that are removed from the Mall for various infractions for 6 months or 1 year periods and sometimes longer. The Mall hosts concerts, celebrities, and larger events and each event is vetted at high levels to ensure that security and safety of its visitors are always a top priority.

Following the presentation, most of the chapter members strolled down the hall to Dick’s Last Resort for some happy hour festivities and networking. For those members who were unable to attend the May chapter meeting, the Mall presentation slides can be reviewed on the chapter website www.msp-ifma.org.

Ronald McDonald House Cook For Kids

Date:

June 5th, 2014

Time:

Anytime between 3pm - 7pm

Location:

2525 Chicago Ave S
Minneapolis, MN 55404

Cook for Kids is designed to help the families served at the Ronald McDonald House while their children are undergoing treatment for life-threatening illnesses. After a long and often exhausting day at the hospital, families look forward to coming into the House for a “home-away-from-home,” cooked meal.



RONALD MCDONALD
HOUSE CHARITIES®

Registration Deadline:

June 5th, 2014 - Please contact Kevin Clark at: kclark@larsonrecords.com, if you are interested in volunteering.

Parking information: Ramp and street parking available.

Member Anniversaries

ONE YEAR

DREW BJORKLUND
3-D Building Technologies, LLC

JOSHUA EPPEN
IKEA

AARON FITZLOFF
Bosch Security Systems

LINNE LEMKE
Angel Foundation

TERESA MACNEIL
University of Minnesota

LUKE MEAD
Associated Bank Corporation

DAROLD WINDORSKI
Sportech

FIVE YEAR

BRENT BERRY
FM:Systems, Inc

DANA KRAKOWSKI
Mavo Systems

TEN YEAR

KRISTI MULLER
Compass Group North America

FIFTEEN YEAR

DAVID BOSS
General Office Products

MIKE DOLAN
The Hartford

New Members

LISA BLOCHER
Tennant Company

JOLINE CASWELL
H.B. Fuller Company

JIM COOKE
AKF Group LLC

DAVE HASELMAN
KFI Engineering

MICHAEL MILLER
GAVIN RATCLIFF
Drimation

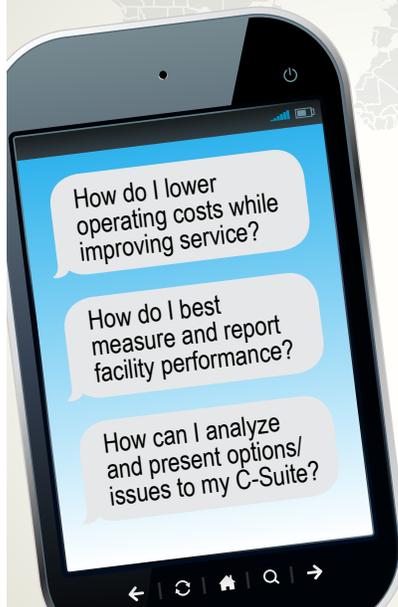
ERIN STURM
Premier Lighting

ERIC WALSH
Prescription Landscape

JLL Integrated Facilities Solutions

Driving financial efficiency, mitigating risk & improving productivity

You talk . . .



We listen . . .

- Innovative cost-saving strategies
- Flexible and scalable solutions
- Reliable and transparent governance and reporting

Meeting unique client needs through integrated, variable, real estate advisory, brokerage and management for portfolios of any size.



Member Profile



DANA KRAKOWSKI
Director of Sales and Marketing
Mavo System, Inc.

[click on the member's photo](#)
to read their profile

Board Meeting Minutes

Wednesday April 23, 2014

[Click here](#) to read the minutes

Minneapolis / St. Paul Chapter Board Members

[Click here](#) to view the entire board

IFMA Minneapolis/St. Paul Chapter Vice President's Report

By Greg Williams CFM, SFP, FMP – University of Minnesota Facilities Management



First, I would like to say that I was very impressed with the last Chapter meeting at the Mall of America and second, much thanks to our Programs Committee for setting this up. The meeting was interesting, informative and I came away with ideas and new contacts. Dick's Last Resort was a fun place to socialize afterwards.

As a member of IFMA's Academic Facilities Council I am the Sustainability Chair. The AFC has been after me for a while to host the AFC's annual conference and the Stephen Strickland Showers Memorial Golf Tournament. This event will draw AFC members from around the country and from some prestigious institutions as well.

The conference is to be held June 16 – 19, 2015 at the University of Minnesota and of course I am working on a Sustainability theme.

I already have a number of ideas and initiatives and I am looking for more. I then will cull them down to a final product

to bring forward as an action plan.

Along with our Associate and Professional members I want to attract other academic FM's in our area who are currently not members of IFMA.

I want this effort to help build membership for us locally and also to showcase what we have to offer as a Chapter and a location. I am working with the **U of M Conference and Event Center** and will be reaching out to various U of M departments regarding Facilities Management solutions and services.

Lunch and Learn: Here is a good 30 minute video clip from the Business Channel in Great Britain. This is taking a close look at vendor services that provide the best services to Britain's top Facilities Management service providers. [Please click here.](#)

For more information, sponsorship opportunities and your ideas, please [contact me.](#)

IFMA Chapter Sponsors

THANK YOU to those who have contributed to the IFMA sponsorship. With you as our partners, we're a stronger organization.

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IFMATM
International Facility Management Association



**IFMA's WORLD
WORKPLACE 2014**

Sept. 17-19, 2014 | New Orleans, LA



IFMATM Minneapolis/St. Paul
Chapter
International Facility Management Association



2014 Annual Golf Tournament

Cost:

- \$500: Members Foursome (must include at least one member and the member must register the foursome)
- \$600: Non-Members Foursome
- \$130: Individual Member
- \$150: Individual Non-Member
- \$30: Dinner Only – Member
- \$45: Dinner Only – Non-Member

Registration Includes:

- 18 holes of golf
- Golf cart
- Lunch
- Dinner

Sponsorship opportunities are still available.

[Click here](#) to view.

Would you like to purchase a spot for a Professional Member?

Looking for Associate Members that would like to purchase a foursome at our Annual Golf Tournament. You can choose how many spots on the foursome you would like to be "Raffled" off to Professional Members that have volunteered to put their name "in the hat". Please contact Debbie Norton at debbie@msp-ifma.org.

Professional Members – would you like to win a spot at the Golf Tournament?

Looking for Professional members that would like the opportunity to golf for free with a Sponsoring Associate Member at our annual golf tournament. Please contact Debbie Norton to have your name placed "in the hat".

IFMA Golf Event Whiskey & Wine

We are asking those who will be attending the Golf Event July 8th to participate in Whiskey & Wine. We will be selling tickets for both the Whiskey & Wine bottles the day of the event. A wine ticket will be \$5 and the whiskey ticket will be \$10.

We need donations of both whiskey and wine bottles, so if you would like to participate in this please feel free to bring a

bottle of your choice to our next IFMA Luncheon. You can also email Debbie Norton debbie@msp-ifma.org to schedule a time to drop off a bottle with her. If you are unable to do either, can you still bring a labeled (your business) bottle to the golf tournament if you would like to participate.



CONNECT WITH US ON LINKEDIN

Be sure to go to our LinkedIn page to post articles, questions and comments.
Also Share ideas and hear about new topics in our industry.

Interested In Advancing Your FM career?

Date:
Thursday June 26, 2014

Time:
11:45AM- 1:15 PM

Location:
Tierney Brothers Inc.
3300 University Ave. SE
Minneapolis, MN 55414
(Take the Light Rail Green Line)

Cost:
\$12

Considering the CFM, FMP, and SFP as your next step?

Learn everything you want and need to know about the IMFA Credentials opportunities!

Qualified instructor and CFM, Paul Wallerius, along with presenters, Steve Keene, CFM, FMP, and Jim Paulette, CFM, SFP will guide you on costs, competencies required, provide exam preparation advice, and insight to career

benefits. Qualified instructors from our Chapter will also be in attendance to support your journey!

Associate members, the Credentials are open to you! Benchmarking has shown many Associates who attain Credentials are better equipped to support their client needs and enhance career opportunities.

[Click here](#) to register.

CORT

This article provided by CORT. All Platinum Sponsors receive one featured article with their annual sponsorship.



CORT Local
Representative
Carey Sanders

Following the recent trend of open office spaces, employees are now looking for more flexibility in their workstations. A recent survey conducted by [Work Design Magazine](#) and [CORT](#), the nation's leading provider of transition services, identified elements they want to see in their office space including more choices for workstations and updated office furnishings and

accessories that promote collaboration.

According to the survey results:

- Respondents named collaboration and diversity as the most important factors for office space design.
- 65 percent of respondents would describe their current work space as collaborative or an open concept.
- 42 percent of respondents are looking for more diversity in the type of workstations they have access to.
- Respondents most often categorized their office by outdated furnishings and design.
- Fewer than 10 percent of employees at most offices telecommute, meaning space is at a premium in offices.

“One type of workstation is often not the best solution, especially when your company has a large employee base,” said Ann Sennewald, vice president of merchandising at CORT. “Adding a variety of workstations, from pods to collaborative tables to private meeting rooms not only provides employees with more options for different work styles but also adds a touch of privacy, creating the perfect balance between collaborative and quiet space.”

To support the trend in open and collaborative office spaces, CORT offers a variety of workplace collections, including its most recent [STAKs collection](#) (see photo below). This collection offers diverse workplace configurations that promote collaboration, flexibility and mobility. Flexibility is a key component of STAKs, making it a solution for a wide range of configurations and varying levels of collaboration. From gathering tables that foster collaboration to executive offices, STAKs is the solution for all corners of the workplace.

See more at: <http://news.cort.com/press-release/survey-reveals-increased-collaboration-and-need-diversity-office-workstations#sthash.G4Kj6vwn.dpuf>

