IFMA September Chapter Meeting

Date: Wednesday, September 8th
Time: 3:00 pm – 5:00 pm
Location: CHS Field Tour
360 N. Broadway St.
St. Paul, MN 55101

Registration: 
[Click here](#) to register and reserve your spot today!

Schedule:
Registration & Networking: 3:00 pm
Tour: 3:30 – 5:00 pm

Speaker:
Tom Whaley, EVP, St. Paul Saints

The St. Louis, MO native is a recovering attorney whose baseball career began accidentally in 1992 when he sold an outfield wall billboard, program ad and four season tickets to the general manager of a moving company as they stood on the courthouse steps following a hearing.

From 1993-98, he served as the Saints’ Director of Operations and Assistant General Manager.

Continue reading on page 2
He spent two seasons as the Director of Corporate Sales for the Tampa Bay Devil Rays before joining the Goldklang Group in January 2001. He was principally involved in the start-up of the Can-Am League’s Brockton Rox and the construction of a new baseball stadium and conference center in the Boston suburb in 2002. A year later, he was on hand when the Rox won the league championship.

In August 2002, he returned to the Saints, assuming his current position as Executive Vice-President responsible for business development. He lives in Lino Lakes with his wife, Kathleen and their three children – Ruth, a Senior at Loras College, Tom, a Freshman at De Paul University and Jack, Saints bat boy. He is a minority owner in the team.

Parking:
Street parking and parking ramps/lots are available throughout the Downtown St. Paul area.

- Do not park in the Saints tailgating lots
- Parking can be found in the following lots/ramps:
  - Union Depot, Markethouse and A'Bulae lots/ramps
- Click here for map of area

Enter CHS field from the N. Broadway Street entrance. The 4th Street entrance will be closed. Once you enter through the gates on Broadway, make your way towards the area over the left field wall (where the giant solar panels are located).
I hope everyone is enjoying their summer. It has been a busy summer for our Chapter. We approved a new budget for the upcoming fiscal year, sent out our annual survey, and we are in the process of reviewing the survey results and creating a strategic plan based on your input. We also had our annual golf tournament, which was another successful event for our chapter.

I want to start by saying thank you to all the board members, who had the job of putting together the budget for 2015-2016. We have an exciting year ahead of us. We plan on making some strategic enhancements to improve your experiences with the chapter. The first change you will start seeing is the quarterly newsletter. The information will be continuously updated on the website, but you will just receive fewer newsletters after this month’s edition. We are also in the process of updating and refreshing our website to have more valuable information on a regular basis. We want it to be a place you will want to go to learn about the latest and greatest in facility management and what our Chapter is doing.

Our board is also working on an internal strategic plan. We know how important it is to keep our chapter fresh and charged full of energy through our goals and mission statement. The board has read the survey results and each committee is refreshing their goals based on what you said. We will be meeting soon to review each committee’s missions and goals along with our Chapter’s overall mission. We want to keep this Chapter interesting and educational for everyone involved. I want to thank all of our volunteers for taking the time to reinvest in the future of our chapter.

Our annual golf tournament had another successful year. I’d like to express a big thank you to everyone who attended, and a special gratitude to all of our fantastic sponsors. This event would not be a success without your continued support! We had a great turnout with great weather on our side. I enjoyed talking to all of the sponsors on the course and as many of the golfers as I could. I was very proud to see so many smiling faces throughout the day. I know from experience how hard it is to pull this event together on the back end, but seeing your smiling faces makes me appreciate the hard work that goes into it. And with that, I send a special thank you to everyone on the Events committee for their hard work in making this another successful and fun event for everyone.

So what’s next? IFMA’s World Workplace and Advocacy Days. Advocacy Days will be September 9-10 in Washington, DC where we get to meet with congress to discuss pressing issues that relate to our industry. It is a great opportunity to speak up about the importance of Facility Management and voice our thoughts, ideas, and opinions. Then, the following month we have World Workplace in Denver, October 7-9. This is a great opportunity to meet with IFMA Members from across the world, share your experiences, and learn new things with all of the great educational sessions available throughout the course of this event.

Take advantage of these upcoming events and more. I know all of the committees are hard at work planning some great programs and events for the upcoming year. Please check out our website regularly and watch for emails coming to your inbox soon. I hope to see you there!

Rhonda Rezac, FMP

President’s Letter

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We would like to thank all the sponsors, volunteers and golfers who participated in the Chapter’s Annual Golf Event that was held on July 14, 2015 at Legends Golf Club. This event would not be possible without your support!

A Special Thank You to our Tournament Title Sponsor:

Thank you to our hole sponsors:
IFMA 2015 Annual Golf Tournament recap

Thank you to the additional sponsors:

Bloody Mary Sponsors:
ASI Signage
Parameters
Visual Arts

President’s Cart:
Intersource

Putting Green Sponsor:
Kraus Anderson

Drink Sponsors:
A&M Business Interior Services
Prevolv

Lunch Sponsors:
ABM Onsite Services
Oasis Sponsor
Mohawk Group

Dinner Sponsor:
Mastech

Golf Cart Sponsor:
INSPEC

Magic Ball Sponsor:
Columbia Building Services

Weather Sponsor:
Building Restoration Corp

Congratulations to the winners!

1st Place Team:
John Ewine, Kim Dennis, Tim Paradis, Jeff Hart

2nd Place Team:
Brian Knudsvig, Dave Peiner, Fred Atkinson,
Tim Ranagan

15th Place Team:
Jen Klein, Julie Leiferman, Keith Sharp

Longest Putt – Woman:
Sharon Harrington

Longest Putt – Men:
Jim Weninger

Closest to the Pin – Women:
Sherry Nystrom

Closest to the Pin – Men:
Mario Hunt

Longest Drive – Women:
Diane Kern

Longest Drive – Men:
Mike Rommel
IFMA Cares

Thank you to our volunteers for their efforts to assist People Incorporated. On August 13th, our IFMA Cares group went above and beyond to provide service to this local non-profit whose Facilities group was overwhelmed with maintenance projects. In addition to preparation and serving a picnic-style meal, our group rolled up their sleeves to provide interior finish work and exterior staining which were long overdue and greatly appreciated. Way to go group, you made IFMA proud! IFMA Cares next project will include a team challenge! Check future newsletters for that announcement.

Participants included:
Doug Sandberg, MN Services
Jen Klein, Marsden
Pat Salmi, Salmi Wayfinding
Michael Rommel, MasTec
Advanced Technology
David Ruoho, Bever Landscaping
Carey Sanders, CORT
Larry Raasch, Prime Construction
Nicole Nelson, Cresa
Shawn Gaither, StudioHive
Trygve Olsen, Social Horse Power
Chris Schram, SurfaceQuest
Heather Nemer, Innovative Office Solutions
Derek Clarkin, Prime Construction
Gregg Paschke, Prime Construction
Mark Ostrom, Global - The Total Office

IFMA October Chapter Meeting
Physical Security for Facilities

The safety and security of personnel and property is a primary concern for all facility managers today. Employees rightfully expect to be safe at work and companies need to protect their assets; both human and property.

For the October Chapter Meeting we’ll be focusing on Physical Security for Facilities. Robert Welton, an experienced security professional from Siemens Industry will help us understand how to build a security plan to address the threats that your facility faces. He will cover the rapid evolution of security threats and countermeasures from recent history to today. We’ll explore the current technologies and strategies available for deterrence and defense. Finally, we’ll look ahead to the future and the threats and opportunities it provides.

As a facility manager, you and your team play a key role in defending against security threats. Please come to McNamara on October 14, 2015 at 11:30 to learn how you can help improve the security of your facility.

Click here for more information and to register!
**October Deep Dive: Electric Vehicle Charging**

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<th>Location:</th>
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| Thursday, October 22, 2015 | 11:45 am – 1:15 pm | GE Fleet, 5 Capital Drive  
Eden Prairie, MN 55344 |

Please join us for the October Deep Dive event, on the topic of electric vehicle charging stations. Electric vehicle charging is quickly becoming an amenity expected by employees and guests, so this is your opportunity to learn about trends in the industry and stay ahead of the curve! This event will be hosted by GE Fleet, with an overview presentation and discussion with Brian Bakalyar, Energy Specialist at Werner Electric and Chris Tretter, Regional Manager for Plus Parking Management. Space is limited, so please register early! Pre-registration is required.

This event is open only to Professionals. If you are interested in signing up, please email Mary Pat McGlynn.

**Directions:**  
[Click here](#) for map and directions!

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**IFMA November Chapter Meeting**

**Speaker:** Jennifer Nowlin  
*“Your building is talking to you.... will you listen?” – The future has arrived and with it, new technologies that can make a difference in how you and your team manage your facility.*

Please join us for the November Program and learn how IoT – Internet of Things – is putting new tools in your FM toolbox. Jennifer will present on wireless connected products and how this developing IoT technology will impact the facilities management industry in the near future. Jennifer will focus on how facilities managers can embrace this disruptive technology to enhance their engagement with tenants, proactive service maintenance and greater efficiencies in their time management. Jennifer had given many industry and training development presentations that are fun, engaging and personal.

[Click here](#) for more information and to register!

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**Building Enduring Relationships and Strong Communities**

[KRAUS-ANDERSON](#)

[www.krausanderson.com](http://www.krausanderson.com)
Perception Is All There Is! Six Powerful Non-verbal Behaviors to Influence Your Audience

**Speaker:** Linda Talley, PHD

In business, communication is a key and critical aspect to achieving goals. Most people rely only on their verbal message. Body Language Expert Linda Talley, PHD will show you how the nonverbal aspect of your message carries more weight, influence, and can be the tipping point for persuading staff, colleagues and clients to see things your way.

The higher you go in an organization, the more your relationship building skills (or lack of) become pronounced. Behavior and communication drive relationships and effectiveness. By attending the December program, you will learn details about developing the unique ability to become aware of and monitor your non-verbal behavior, as well as correctly perceive the behavior of others through non-verbal cues.

Please join us for the December program. Advanced communication skills often make the difference in how effectively you can implement your business strategies and how high you go within an organization, so you won’t want to miss it.

[Click here](#) for more information and to register!

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**Academic Committee U of M Career Fair – IFMA Booth**

The University of Minnesota Construction and Facility Management program is hosting the third intercollegiate event of its kind - a career fair and quiz bowl event organized to attract students from all nine upper Midwest region schools of Construction Management. Our IFMA Chapter will be sponsoring a booth at the career fair to promote our Chapter to the students as well as answer any questions they may have regarding Facilities Management as a career. If you’re interested in volunteering at the booth, please contact Laura Magnuson at laura.magnuson@cushwakenm.com or (952) 516-6227.

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**Date:** Friday, October 2, 2015  
**Time:** Volunteers are needed from 8:00 am – 2:30 pm  
**Location:** U of M Minneapolis Great Hall at Coffman Memorial Union
Member Anniversaries

ONE YEAR
KARI ARNETT
W D Frederickson, Inc.

JASON CAVALLO
3M

JAMES ELSBURY
Saint Croix County

LEE FREDERICKS
Brickman

GREG GIBEAU
National Marrow
Donor Program

TAYLOR HAMMOND
Imagin Studios, Inc.

CARLOS HARVEY
Target

CHARLES JACOBSON
Liberty Diversified
International

NICHOLAS MILLER
Minnesota Vikings
Football, LLC

DAVE REYNOLDS
Liesch - A Terracon
Company

CHRIS SHERMACH
Versico Roofing Systems

FIVE YEARS
JODI NORCLEN
CBRE

TEN YEAR
LEE DAVIS
Target Corporation

FIFTEEN YEAR
BONNIE TYVOLL
Express Scripts, Inc.

New Members

TRENT BRANDON
Schwickert’s Tecta America

JENNIFER JOHNSON
David Meyers

JENNIE MORK
Deluxe Corporation

IFMA Chapter Sponsors

THANK YOU to those who have contributed to the IFMA sponsorship. With you as our partners, we’re a stronger organization.

PLATINUM
Bartlett Tree Experts
City Wide Maintenance
Cresa
Crest Commercial Real Estate Strategies
CFS Interiors & Flooring
CORT
Harvard
INSTALL North Central States
MilliCare by Facility Services, Inc.
Prescription Landscape
Prevolv
RSP Architects

GOLD
ABM Onsite Services Alliiance
Commercial Furniture Services
Cushman & Wakefield / NorthMarq
General Office Products
Greiner Construction
Harris Service
Innovative Office Solutions
INSPEC
Jones Lang LaSalle
Kraus Anderson Construction
Mohagen/Hansen Architectural Group
Perkins + Will

SILVER
Beltmann Group Inc.
Building Resources
DTZ
FM: Systems, Inc.
Surfacequest Solutions LLC
Target Commercial Interiors
Twin City Outdoor Services
PATH INTO PROFESSION:
I started working at Columbia Building Services in the fall of 2012. The path to this point has had several twists and turns. While in school at the U of M I took a career planning course. The test said I should be in Law Enforcement. So, I moved to Colorado for school. I earned an Associates in Patrol Operations and Investigations. I moved back and starting volunteering as a Reserve for the Minnetonka Police Department. It did not take long to realize the schooling was much better than the actual job. I started my Business Development path by selling investigative services. That lead to a job with Allied Barton Security, which is where I worked for over six years before joining the Columbia Building Services team.

HOBBIES AND INTERESTS:
Several years ago I was at an industry related happy hour talking with a good friend of mine. We decided we need more to do than just meet for happy hours. We chose an event to participate in each year. We started with a breast cancer bike ride, then a triathlon, than a half marathon. This year we did the Esprit De She Duathlon. I am participating in the Wipe Out 5K, Lola’s Dog Day 5K and the bike event Tour De Tonka. I also enjoy golf, reading and seeing live music events. I especially like the zoo as a fun music venue.

INTERESTING / CHALLENGING ASPECTS OF THE JOB:
When I started with Columbia Building Services I had never been on a roof, scene a blue print, considered anything about OSHA or thought about rigging for window cleaning, let alone the beast of snow removal. But with my owner, Michael Le Sage’s, time and guidance I am now versed in roof top safety systems, high reach aerial lifts and how important is it to get accurate information and expectations that both the client and we agree to before it snows. One thing I really enjoy about this job is no two days are ever the same.

IFMA CONNECTION:
I am fortunate to have gotten to know a few special ladies in the industry. We are in several associations together and they recommended trying IFMA. I am very happy they did.

RECENTLY GOOD READ:
I have a guilty pleasure in reading a certain kind of biography. One of the most surprisingly likable ones is Stories I Only Tell My Friends by Rob Lowe. I can see why Mike Myers told him he had to write this book.

LITTLE KNOWN PERSONAL FACT:
I like dressing up for Halloween. At age 30 my mom told me she wouldn’t sew anymore costumes for me.